

FAQ

Environment

Leather

The leather we use is Vegetables tanned which uses only natural tannins such as vegetables and wood bark and water.

90% of the leather that is produced commercially is tanned using Chromium Salts which is bad for the environment. The only time we use Chrome tanned leather is where it has been recovered from leather going to landfill or waste offcuts from the clothing and furniture industry.

Wood

The wood we use is either recycled or FSC (Forest Stewardship Council) complying with the highest environmental and social standards.

Fabric

Wherever possible we will repurpose fabric from other uses such as curtains, clothing and upholstery.

Glass and China ware

Wherever requested we will give our customers the option of providing their own items for embellishment or sourcing these items from charity shops to embellish for them.

Vegan

When we receive a request for products to conform to vegan requirements we will explain our process and the materials we use to meet their request.

Products frequently asked questions

Can the item be personalised?

Yes our products can be personalised and depending on the base material used in the product the types of personalisation available are Embossing/de-bossing, Laser etching, Heat treated vinyl, Embroidery and Sand etching.

Can you make something to go outside?

Any of our products used outside on a permanent basis will be constructed or sealed with an appropriate exterior paint, varnish and/or vinyl embellishments to withstand weathering. Let us know what you want and we are happy to discuss the options with you.

Do you cater for weddings and special occasions?

Yes we have provided multiple personalised items in many of our different product materials for such events, let us know what you want and we will be happy to discuss what you would like.

Do you offer discounts for multiple orders?

Yes we do, it is dependant on the number and initial price of the product you are ordering, but generally speaking, on 3 or more of the same items purchased we offer a 10% discount.

How can we pay for our orders?

You can pay by cash if you are local to our business on delivery.
We also accept Paypal and Bacs payments.

Are postage costs included in the price?

If you live within a 15 mile radius of our business we are happy to deliver your order in person at no extra charge.

Postage will normally be an additional cost on top of the order and that will be determined once we have established the size, weight and quantity of your product. Where there are multiple orders we consider a reduced or wave the postage costs.

Does your leather come in different colours?

Yes, it is either dyed at the point of tanning or we can apply dyes and finishing coats during the construction process. Ask us when you place an order.